

Transferring the software from one computer to another (self-hosted)

To transfer the software from one PC (computer) to another on your own, please follow the next steps:

1) Take a [backup](#) from old PC and transfer it to the new one.

2) On new PC download the FirstBit license centre from the link below.

<https://portal.firstbit.ae/~XgoKj>

3) Get a 1bit activation key following [License Request Process in FirstBit](#) instruction and send to Hotline by e-mail hotline@firstbit.ae, in addition provide Hotline the screenshot with version of software configuration.

In the top-right corner, go to Service and Settings About:

The screenshot shows the FirstBit ERP interface with the 'Accounts Receivable on April 3, 2026' report open. The report includes a pie chart for 'Accounts Receivable' and a table for 'Accounts Receivable Aging'. The 'About...' option is highlighted in the top-right menu.

Company	Debt (AED)
Bowbridge Software	95,000
WM-Service Limited	41,866
Block Optic	26,544
Msc - Metal Solutions & Commerce	15,065
Al Mujaba Trading LLC	11,279
Kuwait Furniture Trading LLC	10,860
Total	231,573.66 (AED)

Company	To 7	8-14	15-30	31-60	61-90
Bowbridge Software	0.00	0.00	0.00	0.00	0.00
WM-Service Limited	0.00	0.00	0.00	0.00	0.00
Block Optic	300.00	0.00	0.00	0.00	694.00
Msc - Metal Solution...	0.00	0.00	0.00	0.00	0.00
Al Mujaba Trading LLC	0.00	0.00	0.00	0.00	0.00
Kuwait Furniture Tra...	0.00	0.00	0.00	0.00	0.00
Total	400.00 (AED)	0.00 (AED)	0.00 (AED)	0.00 (AED)	2,619.96

The screenshot shows the 'About 1C:Enterprise' dialog box open over the ERP interface. The dialog box displays version information, configuration details, and license validity.

1C:Enterprise 8.3 (8.3.27.1989) Version for developers.
Developer: [Девелопер 1С](#)
Copyright © 1C-Soft LLC, 1996-2025. All rights reserved

Configuration:
FirstBit ERP (2.1.1.35) (<https://firstbit.ae/features/>)
Copyright © FirstBit Technologies L.L.C, 1997-2025. All rights reserved.
(<https://firstbit.ae/>)

Configuration extensions:
The license validity check is passed

License validity:
The license validity check is passed

Name: ERP 35
Mode: File (without compression)
Directory: C:\Users\Wn\OneDrive - TechnoPeak IT Solutions\Документы\InfoBase6

Application: Thin client
User: Administrator
Localization: Infobase: English, Session: English
License: Current: 500000085941, for developers 1/4, 3/30/2026 8:08:59 AM, 3/30/2026 8:08:59 AM, 4/6/2026 8:08:59 AM (UTC), file://C:/ProgramData/1C/licenses/20260330120859.lic

[Licenses for used components](#)
[Information for technical support](#)

5) Install the platform downloading it from the link provided by Hotline team following steps from the manual in the link below:

[Installation of Application 1C:Enterprise \(for Windows\)](#)

6) Prepare information about 1C license - registration number, PIN codes, Lic data. This file contains the license information and is typically stored in a specific location on your system.

7) Recover 1C license following steps in the guide below:

[1C License Recovery \(Self-hosted\)](#)

8) [Restore Backup](#)

Thank you for being FirstBIT customer!