

“Object Not found” Error When Generating Reports in FirstBIT Software

Overview

When generating a report in **FirstBIT software**, a user may encounter the following error:

Object Not found

This error usually indicates that the system cannot access a required object due to missing access rights, incorrect default settings, or unavailable reference data.

Below are the most common causes of this error and recommended solutions.

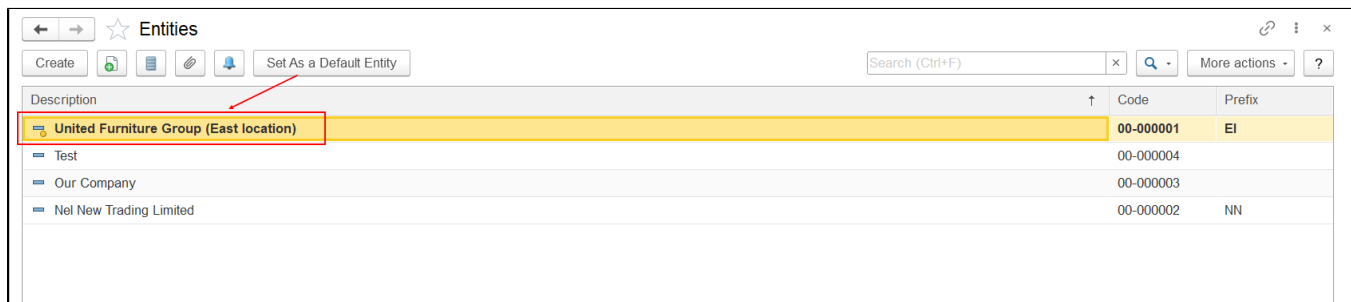
Possible Causes and Solutions

1. No Access Rights to the Selected Entity

One of the most common reasons for this error is insufficient access rights to the selected **Entity**, especially if it is used as an **attribute** or **filter** in the report.

Example scenario:

- **Entity United Furniture Group (East location)** is set as the **default Entity** in system settings:



Description	Code	Prefix
United Furniture Group (East location)	00-000001	EI
Test	00-000004	
Our Company	00-000003	
Nel New Trading Limited	00-000002	NN

Access settings for user:

Christin: Access Rights

Save and Close Save Access Rights Report More actions - ?

User Profiles:

Search (Ctrl+F)

- Accountant
- Administrator
- Approval Process Administrator
- Cashier
- Data Synchronization with Other Applications
- Documents Approval
- employee catalog
- Financial Analyst
- Fixed Asset Manager
- HR Manager
- HR Requests
- Marketing Manager
- Payroll
- Post Over Contract Limits (Additional)
- Print Labels
- Privileged User
- Production Manager
- Project Manager
- Purchasing Manager
- Read Supplier Prices (Additional)
- Real Estate Manager
- Responsible for Automatic Discounts (Additional)
- Responsible for Backups
- Responsible for Basic Referential Information (Additional)
- Responsible for Chart of Accounts
- Responsible for Companies (Additional)

Accountant

Access Kind	Access Values
Entities	All restricted, except of 1 value
Departments / Warehouses	All allowed, without exceptions
Access Groups of Companies	All allowed, without exceptions
Petty Cashes	All allowed, without exceptions
Employees	All allowed, without exceptions
Email Accounts	All allowed, without exceptions

Allowed Values (Entities)

Add ↑ ↓ More actions -

1	Our Company
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- but the user **does not have permission** to view data for this Entity

Error:

Christin / FirstBit ERP (1C:Enterprise)

of Inventory by Warehouse

Balance of Inventory by Warehouse

Generate Find... Quick Settings More actions -

On Date: / /

Filters

- Entity: <Object not found> (67.9c4c028037ec020011e6f7f4cd71cc3e)
- Item:
- Warehouse:

Accounting Currency Warehouse	Item	UOM	Quantity	Amount	Average Cost Price
Characteristics					
Batch					

As a result, FirstBIT software attempts to generate the report using an Entity that is unavailable to the user, which triggers the **Object Not found** error.

Solution:

There are two possible ways to resolve the issue:

Option 1 — Grant the user access to the Entity

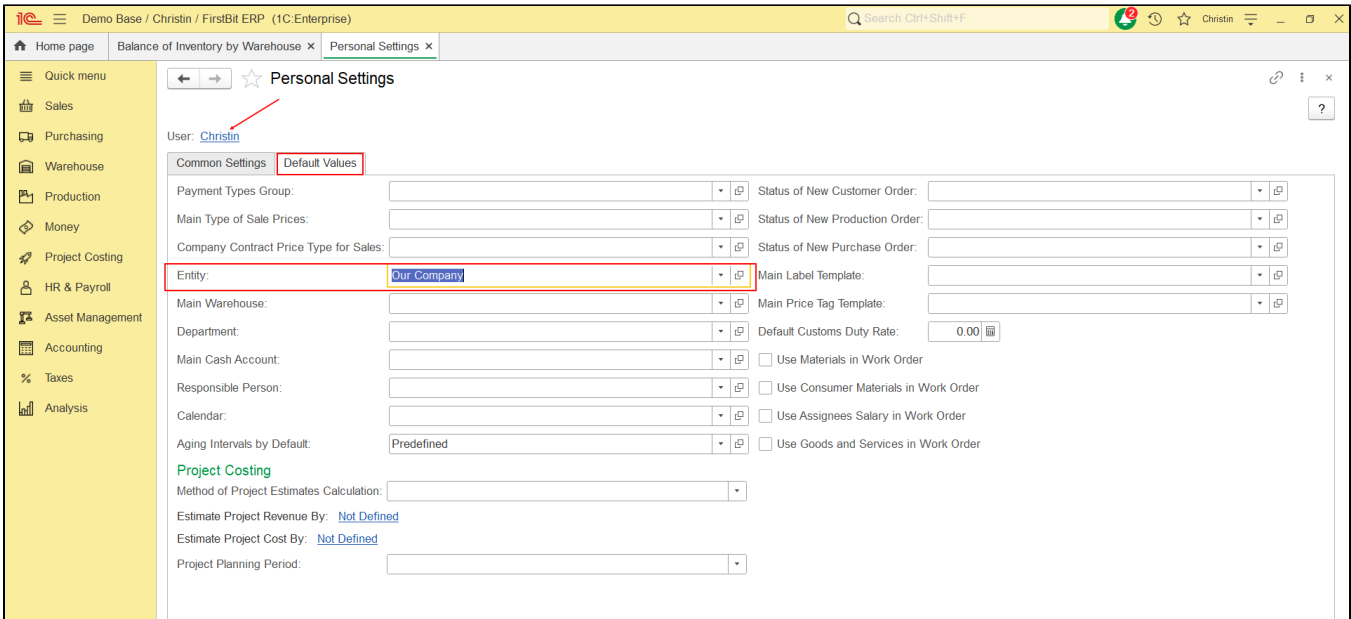
Contact your system administrator to verify and configure access rights to the corresponding Entity.

Option 2 — Change the default Entity in user settings

If access to the current Entity is not required, the user can change the default Entity:

Steps:

1. Go to **Quick Menu - Personal Settings**
2. Open the **Default Values** tab
3. Locate the **Entity** parameter
4. Select an Entity to which user has access
5. Save changes
6. Regenerate the report



After changing the default Entity, FirstBIT software will use an accessible Entity when generating reports, and the **Object Not found** error is usually resolved.

Recommendation:

If a user works with multiple Entities, it is recommended to check the selected Entity before generating reports, especially when using saved report variants.

2. No Access Rights to Reference Data

The error may occur if the user does not have permission to access the reference data used in the report, such as:

- Employees;
- Departments/ Warehouses;
- Companies ;
- Contracts;
- Accrual types;
- Other system reference objects.

Solution:

Contact the system administrator to review and adjust access rights to the required objects or set allowed values in personal settings.

3. Incorrect Default User Settings

If default parameters in user settings are configured incorrectly, the report may attempt to use unavailable objects.

Examples:

- Default Entity
- Default Company
- Default Department
- Default Employee in filters

Solution:

Check **User Settings Default Values** and ensure that all selected objects are accessible to the user.

4. Deleted or Archived Objects Used in Report Filters

The error may occur if:

- an object was deleted
- an object was archived
- a report filter references an unavailable object

Solution:

Clear report filters and reselect active objects.

5. Report Variant Contains Invalid Saved Parameters

If the user runs a saved report variant, it may include references to objects that are no longer available.

Solution:

1. Clear report filters
2. Use the global report settings reset via **More Actions Reset Settings**

The screenshot shows the 'Balance of Inventory by Warehouse' report interface. The main area displays a table with the following columns: Accounting, Currency, Warehouse, Item, UOM, Quantity, Amount, and Average Cost Price. The table is currently empty. On the right side, there is a 'More actions' dropdown menu. The 'Reset settings' option is highlighted with a red box and a red arrow pointing to it from the 'Quick Settings' button above. Other options in the menu include 'Change report variant...', 'Select Variant report...', 'Save the report variant...', 'Open a new window', and 'Change form...'.

Note: Resetting via **Reset Settings** removes all personalized filters and parameters linked to the report variant, allowing you to start with a clean template.

Recommended Troubleshooting Steps

If the error occurs:

1. Check the selected **Entity**
2. Ensure the user has access to the Entity
3. Review report filters
4. Reset saved report parameters or use **More Actions Reset Settings**
5. Verify access to related reference objects
6. Contact the system administrator if the issue persists

Thank you for being FirstBIT customer!