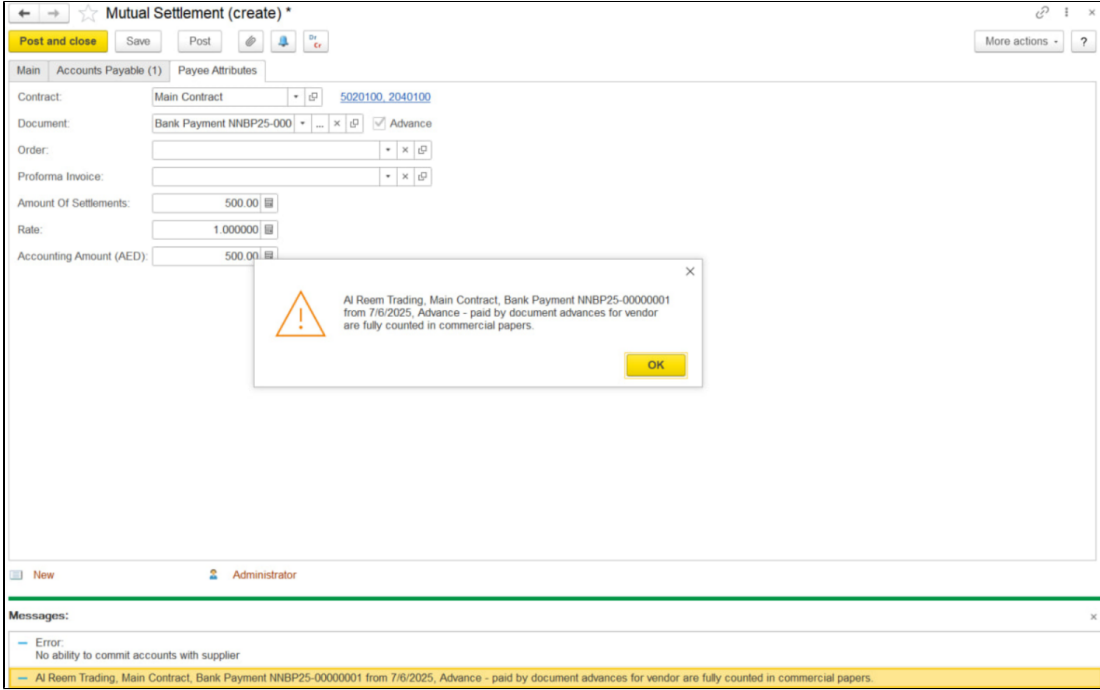


Resolving Error in Mutual Settlement Posting

Error Message: Advance-Paid by document advances for the vendor are partly counted in commercial papers.

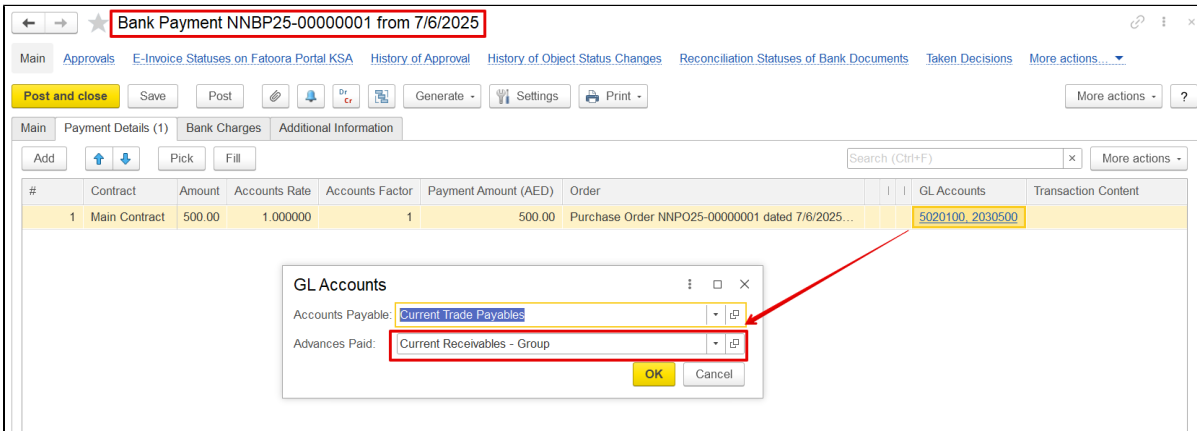
This error typically occurs when posting a mutual settlement where specific details in the payee attributes do not align with the original document.

Follow the steps below to resolve it.



1. Check GL Account Match

Click on the **Document Linked** from the **Payee Attributes** tab of the mutual settlement to open the original advance document. Go to the **Payment Details** tab in the original document and note the GL account used.



Return to the mutual settlement and make sure the same GL account is selected in the **Payee Attributes** tab. If it differs, manually update it to match the original.

← → ☆ **Mutual Settlement NNMS25-0000001 dated 7/6/2025 9:15:31 PM**

Post and close Save Post 📎 🔔 Dr Cr

Main Accounts Payable (1) Payee Attributes

Contract: 📄 [5020100, 2030500](#)

Document: ... × 📄 Advance

Order: × 📄

Proforma Invoice: × 📄

Amount Of Settlements: 📄

Rate: 📄

Accounting Amount (AED): 📄

GL Accounts ⋮ 📄 ×

Accounts Payable: 📄

Advances Paid: 📄

OK Cancel

2. Check 'Order' Field-

In the original document's **Payment Details** tab, check if the **Order** field is filled.

← → ☆ **Bank Payment NNBP25-0000001 from 7/6/2025** 🔗 ⋮ ×

Main Approvals E-Invoice Statuses on Fatoora Portal KSA History of Approval History of Object Status Changes Reconciliation Statuses of Bank Documents Taken Decisions More actions...

Post and close Save Post 📎 🔔 Dr Cr Generate Settings Print More actions

Main Payment Details (1) Bank Charges Additional Information

Add ↑ ↓ Pick Fill Search (Ctrl+F) × More actions

#	Contract	Amount	Accounts Rate	Accounts Factor	Payment Amount (AED)	Order	GL Accounts	Transaction Co...
1	Main Contract	500.00	1.000000	1	500.00	Purchase Order NNPO25-0000001 dated 7/6/2025 9:14:48 PM	5020100, 2030500	

If yes, return to the mutual settlement **Payee Attributes** tab.

← → ☆ Mutual Settlement NNMS25-0000001 dated 7/6/2025 9:15:31 PM

Post and close Save Post 📎 🔔 Dr Cr

Main Accounts Payable (1) Payee Attributes

Contract: Main Contract 📄 5020100, 2030500

Document: Bank Payment NNBP25-000 ... × 📄 Advance

Order: Purchase Order NNPO25-0000001 dated 7/6 × 📄

Proforma Invoice: × 📄

Amount Of Settlements: 500.00 📊

Rate: 1.000000 📊

Accounting Amount (AED): 500.00 📊

3. Check the Contract selected.

Ensure that the selected documents are associated with the same contract, as only documents with matching contracts can be offset during mutual settlement transactions for adjustments between payables and receivables within the same company. If the contract is selected from the list, the required fields will be filled automatically; however, if it is entered manually, it is better to verify it carefully to avoid errors.

← → ☆ Mutual Settlement EIMS26-0000002 dated 1/22/2026 10:46:57 PM

Post and close Save Post 📎 🔔 Dr Cr More actions - ?

Main Accounts Receivable (1) Accounts Payable (1)

Add ↑ ↓ Pick Search (Ctrl+F) × More actions -

#	Contract	Advance	Document	Order	Proforma Invoice	Accounts Amount	Rate	Accounting Amount (AED)	GL Accounts
1	# (AED)		Invoice EIINV26-0...			5,000.00	1.000000	5,000.00	2030100

← → ☆ Mutual Settlement EIMS26-0000002 dated 1/22/2026 10:46:57 PM

Post and close Save Post 📎 🔔 Dr Cr More actions - ?

Main Accounts Receivable (1) Accounts Payable (1)

Add ↑ ↓ Pick Search (Ctrl+F) × More actions -

#	Contract	Advance	Document	Order	Proforma Invoice	Accounts Amount	Rate	Accounting Amount (AED)	GL Accounts
1	# (AED)		Invoice Received ...			5,000.00	1.000000	5,000.00	5020100

When the **Customer Debt Assignment** or **Supplier Debt Assignment** transaction type is used to adjust payable balances with advances paid, or receivables with advances received, the process involves offsetting documents within the **same company** and under the **same contract**. This offset is performed between an **invoice received document and a payment**, or between an **invoice and a receipt**.

In **Accounts Receivable / Accounts Payable**, the documents can be selected using the pick option so all details get picked exactly from the document; however, in the **Payee attributes**, the document must be selected manually. Ensure that the contract chosen in the Payee attributes matches the contract linked to the selected document and is also the same contract used in the Accounts Payable or Accounts Receivable tab to prevent errors.

For example-

← → ☆ Mutual Settlement NNMS25-0000002 dated 7/6/2025 9:15:31 PM

Post and close Save Post

Main Accounts Payable (1) Payee Attributes

Supplier: Abdullah Trading Number: NNMS25-0000002 From: 7/ 6/2025 9:15:31 PM

Supplier Recipient: Abdullah Trading Transaction Type: **Supplier Debt Assignment**

Entity: **Nel New Trading Limited**

Transaction Content:

Comment

← → ☆ Mutual Settlement NNMS25-0000002 dated 7/6/2025 9:15:31 PM

Post and close Save Post More actions - ?

Main Accounts Payable (1) Payee Attributes

Add Pick Search (Ctrl+F) More actions -

#	Contract	Advance	Document	Order	Proforma Invoice	Accounts Amount	Rate	Accounting Amount (AED)	GL Accounts
1	# (AED)		Invoice Received NNIR25-0000001 ...			500.00	1.000000	500.00	5020100

← → ☆ Mutual Settlement NNMS25-0000002 dated 7/6/2025 9:15:31 PM

Post and close Save Post

Main Accounts Payable (1) Payee Attributes

Contract: **# (AED)** 5020100, 2040100

Document: Bank Payment NNBP26-000 Advance

Order: ×

Proforma Invoice: ×

Amount Of Settlements: 500.00

Rate: 1.000000

Accounting Amount (AED): 500.00

4. Check if there is sufficient balance

To ensure that the Company has a sufficient balance for write-off or debt settlement, generate the **Statement of Mutual Settlements** (Purchasing/Sales - Reports - Statement of Mutual Settlements) report for the company and the relevant documents.

Statement of Mutual Settlements

Generate Find... Quick Settings More actions -

STATEMENT OF MUTUAL SETTLEMENTS

On Date: March 12, 2026
 Entity: United Furniture Group (East location)
 Company: Block Optic

Company: Block Optic

Accounts Receivable

Document	Amount	Payments	Balance	Aging
AED				
# 3646N from 01.01.2017 (AED)				
Invoice #E00-000001 from January 18, 2018	700.00	0.00	700.00	91+
Invoice #E00-000014 from February 27, 2018	5,600.00	2,800.00	2,800.00	91+
Invoice #EINV26-0000002 from January 15, 2026	1,000.00	0.00	1,000.00	31-60
Invoice #EINV26-0000003 from January 15, 2026	100.00	0.00	100.00	31-60
Invoice #EINV26-0000004 from January 15, 2026	1,000.00	0.00	1,000.00	31-60
Invoice #EINV26-0000005 from January 15, 2026	1,000.00	0.00	1,000.00	31-60
Invoice #EINV26-0000006 from January 16, 2026	1,000.00	0.00	1,000.00	31-60
Invoice #EINV26-0000016 from March 10, 2026	1,500.00	0.00	1,500.00	Ts 7
# 3646N from 01.01.2017 (AED), Total	11,900.00	2,800.00	9,100.00	-
AED, Total	11,900.00	2,800.00	9,100.00	-

Parameters
 Settlements Type:
 All
 Accounts Receivable
 Accounts Payable
 Report Data:
 In Default Currency
 In Currency of the Contract
 Do Not Split Settlements by Contracts
 Aging Intervals Group: Predefined
 Show Statement by Tax Invoices

Заккрыть

The above steps should resolve the error and allow the posting of the document.

Thanks for being a Firstbit Customer!
 cialPapersMismatch

#MutualSettlementError #AdvancePaymentIssue#Commer